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Job Description

Job Title: Systems Support Specialist 3

Location: Daniel Bridge 300

Reference: 70

Location

Athens, Georgia

Minimum Requirements

Bachelor's degree with a minimum of six years experience or an equivalent combination of education and experience

Experience supporting and administering a learning management system

Responsibilities

The duties include, but are not limited to:

Provides Oracle support and learning management system application technical support to user support teams and campus technical staff

Administers multiple Oracle RDBMS server environments on a TCP/IP network in multiple Unix operating systems environments supporting administrative data applications

Administers multiple application server environments in Solaris, RedHat Linus or other POSIX-compliant Unix environments

Provides technical support for the integration of learning management systems

Performs technical maintenance tasks

Installs, evaluates and tests new versions of the Oracle RDBMS

Installs, evaluates and tests tools and application upgrades in multiple operating system environments

Recommends actions and provides analysis and troubleshooting for possible hardware, software, network, process, and system failures

Tests and corrects errors and refines changes to database as it relates to providing availability and stability of the environment

Other Information

Posted: 5/16/08

Background checks are conducted for employment.

The candidate selected in this position is required to participate in the Teachers Retirement System (TRS) plan.

Salary to be commensurate with qualifications & experience of candidate.

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